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Market Watch

Office space operators finalise guidelines for reopening post lockdown

Office space operators like DLF, Vatika, M3M and the Bird group have finalised detailed protocols to be followed once the offices reopen.

By Faizan Haidar, ET Bureau | Last Updated: May 02, 2020, 11:26 AM IST



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From not allowing food and online delivery and asking tenants to keep stock of personal protective equipment to telling people riding elevators to stand facing the wall and keeping an ambulance on standby, office space operators are going beyond social distancing as they prepare for operations post lockdown.

Office space operators like DLF, Vatika, M3M and the Bird group have finalised detailed protocols to be followed once the offices reopen.

Sriram Khattar, the managing director at DLF Rental Business, said the company, over the last few weeks, had assisted tenants in ensuring that all their essential services and business continuity processes were fully functional. "We have also developed a robust protocol of opening of the work-spaces as and when determined by the government authorities," he said adding that these protocols have taken into account guidelines from the government and its safety partners.

DLF, which manages one of the biggest office spaces in Cyber City in Gurgaon housing many MNCs, has circulated the protocol among the tenants.

It is also working on keeping humidity at 55% and fresh air intake at 100% levels at offices, along with regular cleaning of filters, after reports emerged suggesting that the coronavirus can spread via air conditioning system.

"The processes in the SOP include methods of sanitisation of the entire building, provision of non-contact temperature measurement devices for checking of each person entering the premises, mandatory face masks, hand-washing and sanitising facility for incoming vehicles and methods for handling medical emergencies related to Covid-19," said Seema Das Patra, a vice president at Enviro, the facilities management wing of the Vatika Group that operates multiple office spaces in the National Capital.

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