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# Enviro- Helping Organizations Achieve Their Business Objectives

For any business to operate successfully, there are multiple processes and multiple facets of these processes that must function in harmony and should support the core business objective. That's where Facility Management kicks in & it plays a critical role in growth of any organization.

The Oxford lexicon defines Facility Management as a profession that encompasses multiple disciplines to ensure functionality of the built environment by integrating people, place, process and technology. The FM services market in India is predicted to grow at a CAGR of 17.19% by 2020 owing to the developments in end-user industries and the need for a safe, comfortable, and professionally-maintained work environment.

A leading player in the Facility Management category in India is enviro- facility management by Vatika. With an enriching experience of over 15 years in facilities management, enviro is conceptualized to ensure quality service to clients for world class upkeep of buildings, environment and machinery utilizing in-house resources.

Enviro is ISO 9001:2015 certified by TUVSUD South Asia, accredited by DAR Germany. The expertise of certified facilities management division plays a pivotal role in the meticulous planning and delivery of every project. Currently, enviro is managing over 10 million sq. feet of commercial space & over 65



million square feet of residential space. Some of its clientele include commercial projects like Jaquar, MVL iPark, Vishal Mega Mart, Sony India Ltd., Good Earth City Centre, DLF Corporate Greens, Residential projects like Eros Sampoonam, Omaxe Twin Towers, Conscient Heritage One, KW Srishli, The Golden Palms & Ireo Grand Arch. The academic clients include Mirambika, Pathways School, Lotus Valley, South Asian University, Matrikiran & Vega. Enviro's portfolio also includes restaurants like 56, Coriander Leaf, The Westin Gurgaon, The Westin Sohna Resort & Spa.

Other than being a Facility Management provider, a unique proposition of enviro is that it has aligned its facility management services with eco-friendly methods to bring out a revolutionary change in the area of facility management. Enviro's green vision includes Sewage Treatment Plant, Rainwater Harvesting, Solar Panel,

and Vermicomposting in all its residential and commercial complexes. All the green initiatives serve two-fold motives - ensuring quality life and giving back to our nature in whatever little way possible. With this initiative, we have become India's first facility management service provider that follows the 'green guidelines' to protect our planet.

Solar energy is an investment for both present and future. That's the reason solar panels have been installed at commercial and residential properties managed by Enviro, which significantly contributes in reducing the cost of energy consumption by producing substantial energy of over 15000 units kW of energy per month.

Enviro is also using the rain watering harvesting route to give back to nature. The recycled water is used for multiple purposes like gardening and car washing. Another initiative by enviro is the Sewage Treatment



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Plants that transform drops of water into drops of miracles. Enviro is managing Sewage Treatment Plants at 20 sites – 10 internal & 10 external sites having a maximum working capacity of 1200 KLD and 650 KLD respectively. The recycled water is used for several purposes such as horticulture and construction purposes. Additionally, Vermicomposting process is also used at Vatika City and other complexes. The Vermicomposting process helps in the production of high quality humus that can fulfill the nutritional needs of plants by making the soil more fertile.

Enviro also has a full-fledged Client Service Cell setup to address clients' queries. The Client Service Cell rigorously responds to each query within minutes, and also registers clients' requests through SMS notifications. Enviro also has a multi-utility mobile app that is available both on Android and iOS. The app ensures a robust client grievance redressal mechanism. It also gives the clients' insights and latest updates on enviro.

There are also numerous Client Engagement Initiatives that enviro carries out in its residential and commercial complexes all through the year for festivals and other occasions. For a company who's a leader in the Facility Management market, the proposition being offered is not just providing services to its clients', but taking wholesome care by tailoring the services which smoothens up their everyday lives.



Apart from this Enviro offers:  
**Technical Maintenance and Operations**

- Electrical System
- Fire Safety System
- HVAC
- DG Operation and Maintenance
- Lifts and Elevator
- CCTV
- Gate Barrier System
- Access Control System
- Backup Power Supply
- Water and Fire Pumps
- Sanitary and Plumbing System
- Parking Management

**Soft Services**

- Concierge Services
- Security
- Housekeeping
- Waste Management
- Pest Control Services
- Landscaping and Horticulture
- Facade Cleaning
- Club Maintenance

In the recent years, Facility managers are increasingly seen to be part of the solution and facilities themselves are now been seen as critical strategic assets, not simply costs to be controlled.

The key shifts in the business environment over the years have created new opportunities for facility managers to advance their strategic value. The growing demand for employee-centric workplaces has reinforced the role that facility managers play in creating satisfying work environments, and thus provides an important link between the FM function and employee productivity, wellness, reduced employee turnover and profitability. An emerging emphasis on facilities as brand extensions has similarly tied the FM function to the larger scope of core business activities. Moreover, rapid advances in technology, data and analytics have primed facility managers with key tools to prove their strategic value in an increasingly data-driven business environment. The key to participating in this evolution is for the facility manager to master the technical and business skills required and develop their soft skills. The convergence of these factors is creating a significant opportunity for facility managers to be strategic and align the CRE function with the core business, and by extension improve executive views of FM to that of a strategic business partner.

